

COZEN O'CONNOR'S NATIONAL AND INTERNATIONAL SUBROGATION AND RECOVERY DEPARTMENT PRESENTS iVOS: YOUR CLAIMS MANAGEMENT SOFTWARE

Instantly access your subrogation claims with the click of a mouse!

WHAT IS iVOS?

Cozen O'Connor's National and International Subrogation Department has constructed a state of the art, internet-accessible, subrogation claims database as an important tool for our clients to determine the status and performance results for all pending and closed subrogation claims handled by our firm and our subsidiary recovery companies, National Subrogation Services and Maritime Subrogation Services. Our system is based on a software platform created by Valley Oak Systems, a business unit of AON eSolutions, which has been substantially customized to serve as a subrogation claims reporting system. Cozen O'Connor's iVOS system provides instant and secure access to you for all your subrogation claims, including a broad spectrum of information such as claim information, work stage/status, responsible parties, loss description and all financial data. In addition, Cozen O'Connor's iVOS system has robust reporting capabilities and allows our clients, on their own or through reports prepared by our technical specialists, to generate spreadsheets utilizing all claim and performance criteria.

HOW DO YOU ACCESS iVOS?

Since iVOS is a browser-based system, you can access it from any internet-ready computer. Simply go to <https://subroclaims.cozen.com/ivos>, log in and access up-to-date information on all your claims.

WHAT ARE SOME FEATURES OF THIS SOFTWARE?

iVOS includes a diary system to ensure continued subrogation progress, a notepad section which records current subrogation status for all files, claim e-mail generation, current work stage coding, electronic document storage, correspondence generation via Microsoft Word™, and extensive reporting and graphing functionalities.

WHAT ARE THE SYSTEM REQUIREMENTS?

Desktop Hardware Recommendations

- Minimum 2GHz Processor (or 3GHz when ordering new - dual core preferred)
- Minimum 512MB RAM for Windows 98, Windows NT, Windows 2000, or Windows XP (or 1GB when ordering new)
- Adobe Acrobat Reader 5.0 or 6.0
- Adobe Acrobat Reader 7.0 (iVOS 4.0 & 4.1)
- Microsoft Word and Excel (2000 or 2003)

Browser Recommendations

- We currently only support Internet Explorer 6.0

Internet Connection

- Bandwidth requirements depend upon the volume of traffic
- Download speed: 1.5MB/sec
- Upload speed: 384KB/sec (for hosted bill review services: 1.5MB/sec)

WHO SHOULD I CONTACT FOR MORE INFORMATION?

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NSS
National Subrogation Services, LLC

**COZEN
O'CONNOR**

MSS
MARITIME SUBROGATION
SERVICES, LLC

KEY FEATURES

- ✓ Access your claims anywhere, anytime
- ✓ Confidential information remains secure
- ✓ Your claims data is immediately uploaded into our system
- ✓ View associated correspondence and electronic documents
- ✓ Access to robust iVOS reporting system
- ✓ Access to attorney/recovery analyst contact information for each individual claim
- ✓ Browser-based, so there is no installation necessary

